how to set up a new

club angel

or pub / club chaplaincy



clubangels.org.uk

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WORKING INSIDE PUBS & CLUBS

Club Angels / Pub and Club Chaplaincy - teams who work inside pubs and nightclubs with a mission to 'Chat, Help, Listen, Care'.

The Club Angels / Chaplains are an addition to the welfare offered by the venue and are there for when things could or do go wrong. Teams offer support and a listening ear to those who work within or manage the venues and will often meet up mid-week for pastoral support over coffee or lunch.



HOW CLUB ANGELS STARTED

Club Angels began in December 2011 when a bunch of mainly young adults felt nudged by God to share His love in the clubs of Leeds city centre. The heart: 'love the person in front of you'.

Club Angels is a often an activity for a season (as people and the venues move on in life) and different teams have started (and sometimes finished) in nightclubs, student bars, pubs and lap dancing bars.

The teams wear t-shirts saying 'chat, help, listen, care' or 'here to help'. We are there to support the venue to ensure people have a fun and safe night out alongside offering chaplaincy and pastoral care to staff and management.



PUB AND CLUB CHAPLAINCY

Inspired by the work of Club Angels a different approach of Pub and Club Chaplaincy was developed.

These teams will have a focus of offering Chaplaincy and welfare to the pub / club staff and management (although they will interact and support customers as well!) The Chaplaincy teams will listen to concerns, issues, needs or just be a safe person for chat and banter.

Our teams can often offer a different outsiders perspective and bring the dynamic of prayer. Often the Chaplaincy is a natural extension of Street Angels work.

WHAT WE DO

We build relationships with staff, encourage them, support them, and over time we will become an integral part of staff teams. We chat with clubbers in the toilets, chill out or smoking areas and listen to and tell our stories. We assist with people who have become unwell or vulnerable within or just outside the club.

We spend the whole night in prayer – asking God to help us love the people in front of us. Staff have said to us that 'When you're here, things are different!' We really believe that God loves the clubs and clubbers! When we join with what he is already doing in places and people then the atmosphere, the conversations, staff morale and clubbers' behaviour becomes more peaceful, better to be around, and the club is a more fun and safe place to be.



IT'S NOT ALWAYS EASY!

The club experience can feel overwhelming, and it doesn't take long to see or hear things that reflect a stressed out and insecure world dominated by image, competition and aggression. Working closely with the club management and staff, and by growing in trust and partnership as teams, then we can be bringers of hope and change to situations.



WHAT IS NEEDED?

Club Angels / Chaplains need branded t-shirts (ROC Angels can provide the branding or you can use names / designs that work well locally) with other resources generally provided as part of the agreement with the venue. These include: a safe space to operate from; sick buckets; access to first-aiders; first aid equipment; essential items liks sanitary products, wipes, tissues and plasters; sweet treats for staff; sweets for clubbers; spikies for bottles and caps for glasses; disposable gloves; etc. Club Angels should not act as first aid for the venue but be an additional support.

NEXT STEPS

Pray! Share the Idea with others and start to build a team. Once you have a team choose a club. If you don't have contacts then find your local PubWatch group as the club should be members (your local Street Angels should have a contact).



The Manager

LIKE STREET ANGELS BUT INSIDE THE VENUE
LOW LEVEL WELFARE SUPPORT FOR YOUR CUSTOMERS
VISIBLE PRESENCE THAT CAN BE ADDITIONAL EYES & EARS
EXTRA SUPPORT FOR YOUR STAFF, SECURITY, WELFARE
A TEAM THAT CAN SPEND TIME WITH SOMEONE
SIMPLY AVAILABLE TO 'CHAT, HELP, LISTEN, CARE'

Contacting and connecting with the Nightclub Manager is key. This meeting is about developing a working relationship of trust and openness. You may need to explain what the concept of Club Angels / Chaplaincy is (see right), what its aims are, and how it may be of benefit to the Club. Emphasise that you are there to support what the club already does, and offer a friendly-face of welfare and support that may sometimes fall through the net between bar staff, security staff, and management. You are there to practically help, socially care, and be part of making the club a great place to be.

THE ETHOS

- Club Angels and Chaplaincy teams are made up of Christians / those who will work within a Christian ethos who seek to share the love of God in the nightclubs and bars of their locality.
- Club Angels and Chaplains seek to build good relationships with nightclub managers and staff, and work with and alongside them to seeking to promote safety and welfare.
- Club Angels and Chaplains will Chat, Help, Listen and Care as their t-shirts describe, and will seek to do all of that to the best of their ability. They will seek to serve all and any who they come across.
- Club Angels and Chaplains will always work in teams, be accountable to the team leader, and only wear their t-shirts when on team. They will recognise that their own physical, emotional and spiritually safety, the safety of the team, and of the people they are working with serving is paramount.
- Club Angels and Chaplains will undertake training given by the Club Angels leadership team as part of beginning this work.



Other Ideas

There are many spin-off's from the Club Angels and Pub/Club Chaplaincy model, including:

Tea and Toast outside of the club venues as people are leaving. This works well in student areas or small towns. Hot chocolate also goes down well! You may need to try different spots to work out where works best.

Lap Dancing Bar / Strip Club Chaplaincy. Providing emotional, spiritual, physical and pastoral support to those working within these places. This is carried out by trusted individuals with the training and skills needed. Illuminate Soho is a great example of this work.

Students Nights Christian Union Teams - supporting students out on students nights (similar to Club Angels but branded around the CU).

Beer and Carols / Hymns or **Pint and Prayer** evenings with informal discussion and singing (think School Bangers!)



PARTNERSHIP

Club Angels and Pub / Club Chaplaincy is part of the ROC Angels Network and was an extension of the Street Angels model. We would love to connect with you to support, resource and celebrate all that you are doing. We would also love for you to support ROC Angels in our work.

Local partnerships include: PubWatch, Purple Flag, Police, Local Authority, Street Angels / Pastors and the local church.

Set up social media so you can share stories and promote your group and that the venues you work in are safe places to be (work with the club on this).

CONNECT

ROC Angels are here to help you on your Club Angels or Chaplaincy journey. Let us know your plans - email hello@clubangels.org.uk

streetangels.org.uk / clubangels.org.uk