

STREETANGELS.ORG.UK

ROC Angels

START A STREET ANGELS

ONE AIM OF ROC ANGELS IS TO EMPOWER AND EQUIP THE LOCAL CHURCH AND COMMUNITY TO MAKE A DIFFERENCE WITHIN THEIR LOCALITY THROUGH DELIVERING PROJECTS THAT WORK SUCH AS STREET ANGELS.

SINCE 2005 WE HAVE DEVELOPED AND REPLICATED MODELS THAT WORK AND IMPACT COMMUNITIES AND SUPPORT THOSE WHO ARE OR WHO COULD BECOME VULNERABLE. EACH OF OUR LOCAL PROJECTS IS LOCALLY MANAGED AND DRIVEN WITH ROC ANGELS OFFERING SUPPORT, RESOURCES, A LISTENING EAR AND PROMOTING AND CELEBRATING ALL THAT YOU ACHIEVE.

WHO ARE STREET ANGELS?







Street Angels started in November 2005 as a response to issues within the night-time economy of Halifax town centre. Street Angels work in teams patrolling mostly within the night-time economy offering help and support to those who are or could become vulnerable. ROC Angels offers support, resources and training to help local communities deliver Street Angels / street patrols. Teams work in partnership with agencies such as the Police, Local Authorities, Pubs / Clubs, Purple Flag and BID's. Street Angels are often a church and community response.

INTRODUCTION

FIRST STEPS

Gather others who share a vision for the work. Meet and pray.

Speak to others in the town / city who are relevant within the space you want to work - Police, BID’s, Pubs / Clubs, Local Authority, Fast Food venues...

Assess the need - go and see what the needs are, where the needs are and what times you would need to be operating. The Police and Businesses within the place would have an insight into this as well.

If there is a need for Street Angels or a Safe Space Drop-In talk to Paul (the founder of Street Angels) and read the rest of this guide.



PRACTICAL...

Set up a local steering group or speak to Churches Together, HOPE, local church / community groups and ask if you can operate as part of them.

Street Angels need finances - you will likely need a Bank Account (business account) and to start raising funds.

What is the name of your project?

Set up a website / social media and a simple way for those interested to sign-up as Street Angels (we suggest a Google Form which populates a spreadsheet). As people sign up they need to say they adhere to a statement such as "By submitting this form I will adhere to all the policies and procedures of << local group name >> and follow the guidance and direction of the coordinator and steering group."

Volunteer Handbooks / Polices / Risk Assesments / Safeguarding - ROC Angels can help you!

MARKETING





Once you decide you are going to launch start marketing with an aim to recruit volunteers (this is ongoing not a one off!)

Use canva.com to design some posters / graphics for socials. Make sure you include the sign-up form URL (a Google form can be embeded into a page on your website or pinned to the top of your Facebook page).

Marketing ideas (new and ongoing) include: posters for church / community notice boards; articles for church / community magazines (include useful information such as SafeNightOut.party); attending local Volunteer Fairs / students Fresher Fairs; a 'Vicars on the Streets' night for local church leaders; press releases for newspapers, local radio and shared on local social media pages; attending daytime events to increase your audience; include posts on national initiatives such as Volunteers Week and Mental Health Awareness; QR Codes to a LinkTree on your jackets and social media; Awards / Events or an Annual Celebration for your team; delivering the Alcohol and Safety resource in local hight schools; sharing ROC Angels news and videos.

Hold an information evening (the founder of Street Angels may be able to attend to help enthuse and inspire people).

Have very clear dates so people know the timescales involved (e.g. the information evening is on... / Training will be on... and on-line / The first night will be... / We aim to be out every...

STREETANGELS.ORG.UK/TRAINING





TRAINING

ROC ANGELS AND LOCAL PROJECTS HAVE GROWN AN ONLINE LIBRARY OF TRAINING THAT IS USEFUL TO OUR FRONT-LINE ROLE WITHIN COMMUNITIES. ALONGSIDE ONLINE TRAINING WE SUGGEST BUILDING LINKS WITHIN YOUR COMMUNITY BY SOURCING TRAINING LOCALLY FROM DIFFERENT ORGANISATIONS.

Suggestions for training include: conflict awareness (the local Police can often deliver this); first aid / use of a defibrillator (see our page for organisations ROC Angels work with); safeguarding; understanding of the place at the times you operate; role of other agencies; drug and alcohol awareness; anti-terrorism training; mental health awareness; suicide awareness; human trafficking. ROC Angels will occasionally run free courses led by external partners.

Training is always ongoing and our online resources means that your team can easily dip in and out.

Ongoing you can organise evenings for volunteers to get together over food with some additional training included (this can be based on situations you encounter).





Website:
WWW.STREETANGELS.ORG.UK/TRAINING

UNIFORM & KIT

Street Angels is a relatively low cost high impact project. One of the main start up costs will be the Street Angels uniform and kit.

Uniform - jacket that is warm and waterproof and maybe for summer months a tabard for or for a cheaper option and wear over own clothing. The jackets should be branded with Street Angels (1 per volunteer is ideal or a pool of shared jackets in mixed sizes). Speak to the police about what uniform would work locally. Maybe approach local businesses or churches to sponsor a jacket in return for "sponsored by" information, logo and web address on the jacket rear (we suggest £100 per uniform). Logoed baseball caps / beanies are good. Find a local supplier or Red Oak Direct is a good guide / source for uniforms. Hoodies and T-Shirts are good for when attending events.

A back-pack (1 per team - either plain or branded) which includes various items including: First Aid Kit - 11-20 persons (or at least have a full kit at the base and carry essentials such as plasters); vomit bags; vinyl free disposable gloves (for first aid and picking up bottles); foil Bbankets (to keep people warm); baby wipes / hand sanitizer; torch (1 per team or LED baseball caps); flip-Flops (for handing out to young ladies unable to walk in high-heels) - try B&M, Primark, Matalan, TK Maxx; bottles of water; sanitary products; lollipops (prevent fights!); power-banks and various phone ports; details of local agencies that you can signpost people in need to (this could be on your website); Jesus Loves Clubbers Mark's Gospel for spirtual conversation follow-up; a business card with web, socials and ways to donate. FirstAid4Less, BlueSoxSocks and InKindDirect are good sources of supplies. Some teams carry mobile CPR units or would have a list of where available locally. Once starting you may well need to add other items to your kit (help for the homeless community, period poverty kts; snacks, etc).



OTHER



Insurance - you will need Public Liability, Personal Acciden, Equipment / Stock Insurance and Legal Expenses and if a charity Trustee Indeminity. Kwame at Access Insurance understands our work!

Criminal Convictions - we suggest that: a project is are unable to accept anyone as a volunteer if they have been convicted of: any sexual offences; murder / manslaughter; Section 18 offences against the person; dealing in drugs. We have also agreed some areas for discretion if there has been a period of 3 years of NOT offending: burglary; theft; drugs use; minor public offences; other indictable offences. All volunteers must declare these on the Application Form and be willing to undergo references and a DBS check.

Volunteer Handbook - ROC Angels can help you with this and policies, procedures, etc.

Funding - plan a budget - include uniform costs per volunteer (add more volunteers than you currently have); information events; training costs (the trainer, use of venue, food / snacks); marketing costs (website, posters, flyers, banners); the initial kit (and factor in 2 years worth of kit as start up funding is often easier than ongoing costs funding); use of venue as a base / storage; additional training / team building / celebrations for the team; coordinator or admin costs for years 1 and 2; donation to ROC Angels.

Impact - over two decades we have an online portfolio that shows Street Angels works and contributes to reductions in violence and anti-social behaviour. Use stories from this and other Street Angels to show the hope for your locality - streetangels.org.uk/evidence

ROC Angels are here for you - if in doubt email paul@streetangels.org.uk / 07725 501465. Paul and other project coordinators are always happy to support. Some areas have coordinator meet-ups and ROC Angels has a WhatsApp group and our social media (facebook.com/rocstreetangels - instagram.com/rocstreetangels - tiktok.com/@rocstreetangels). ROC Angels can offer Local Branch status to help projects as they start up.

ROC ANGELS

ROC ANGELS IS A NETWORK ABLE TO OFFER ONGOING HELP AND SUPPORT, INCLUDING:

- Listing on the streetangels.org.uk project list of recognised projects
- Online resources including training, safenightout.party and school engagement
- The founder available via email, phone and potential project visits
- ROC Angels coordinators WhatsApp group
- Inclusion within national publicity, social media and marketing including regular newsletters
- Helping a local project feel connected to a national / international movement
- Guidance on required policies, procedures, DBS, volunteer handbook, etc
- Two decades of experience in running Street Angels and Festival Angels projects





ROC Street Angels working with you is a partnership to strengthen and champion the impact of the local church / community. Ideally you would make regular donations to ROC Angels to help support us.

APPENDIX



Sign-Up Form - ideally this should be online and as easy as process as possible. Google Drive (linked to GMail) Form will automatically create a Spreadsheet from entries. We suggest setting up a GMail for your project so that a) for GDPR purposes it isn't on your personal account and b) if you move on access can be given easier. The person should read the Volunteer Handbook, start to undergo training and be invited to carry out some Trial Shifts before becoming a fully fledged Street Angel. How this works needs to be worked out locally.

To include: Name; E-Mail; Mobile; DOB; Full Address; Current DBS Number and Organisation Held With; Emergency Contact Name and Mobile; Character Reference Name, E-Mail, Role; Tabard and Jacket Size. Other information to collect would be Criminal Offences the person would like to declare and any Health Conditions. A statement within the Submit section should say, "By submitting this form I will adhere to all the policies and procedures of << local group name >> and follow the guidance and direction of the coordinator and steering group."

DBS / Safeguarding - whilst Street Angels is not a regulated activity within DBS, meaning we cannot request a Standard or Enhanced DBS check. Street Angels can request a Basic DBS (these can be completed by the Angels themselves on the .gov.uk website and is £20). If an Angel has a DBS from a church / organisation you partner with that number could be noted and the certificate looked at (with the persons permission).

To ensure the safety and protection of those we are helping Street Angels must always work in teams and never one on one. Everything we do should be carried out within public spaces. At the very minumum all volunteers should read and declare they have read a local / ROC Angels Safeguarding policy. You would need to appoint a Safeguarding lead (they could be external to Street Angels) - backup is available from ROC Angels.

You may need to think around the risks of Angels wearing the uniform if walking / using public transport on the way to and from Street Angels duty.

Volunteer Handbook - aims to give an overview of the role and purpose of Street Angels and be a starting point for the way the group operates. For the Volunteer Handbook Sample Text and other resources (including starting a new Festival Angels, Club Angels and links visit streetangels.org.uk/new)